ASSIA RIAD

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DIGITAL MARKETING MANAGER



CONTACT

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(企) Antwerp, Belgium

PERSONAL STATEMENT

I consider myself a highly motivated and hardworking individual with expertise in communication and media. I offer excellent organisational abilities along with skills in digital marketing, project management as well as fluency in both English and German. In my personal and professional life, I am known for efficiency and excellent time management.

EDUCATION

2022

BACHELOR'S DEGREE

Intl. Communication & Media Thomas More University Mechelen, Belgium



EXCHANGE SEMESTER

Corporate Communication FHWien der WKW Vienna, Austria

SKILLS

Copywriting

SEO Content Optimisation

MS Office

Adobe InDesign & Photoshop

Canva

Analytics Tools

Strategic Thinking

Organisational Skills

LANGUAGES

(DE)

GERMAN - Native

(EN

ENGLISH - Bilingual

WORK EXPERIENCE



SOCIAL MEDIA MANAGER

SHUK Restaurant Antwerp, Belgium

At SHUK I was leading the restaurants Instagram strategy, to increase engagement and brand awareness. Furthermore, I actively stayed ahead of trends, to ensure highest level of creativity when creating content.



CUSTOMER SERVICE ADVISOR

*HRGO Government Contract*Birmingham, United Kingdom

My main duties included answering high volumes of inbound calls, and accurately capturing customers' personal data by interviewing them and condensing facts.



VOLUNTEER ENGLISH TEACHER

IVHQ

Palawan, Philippines

In a remote village on a small island in the Phlippines, I volunteered to tutore elementary students, that required extra assistance to help improve their grades.



RESTAURANT MANAGER

Cicio Cacio Restaurant Wellington, New Zealand

Besides designing the restaurant's website to revamp its image, I was also responsible for training and managing a small team to meet the customers needs.